

GETTING STARTED WITH TELEHEALTH

How to check in patients for your video evaluation

1

Get your patient's contact information; an email or cellphone number.

2

Use a computer or device with camera/microphone.



PC and Mac
Chrome | Firefox | Safari



Android
Chrome



iOS
Safari

3

Enter "doxy.me" web address into your browser.



4

Click "Get started" and choose "I'm a provider."

I'm a Provider →

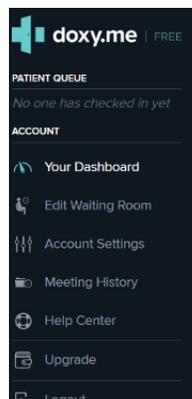
5

Sign up as provider and agree to terms and conditions.

Sign Up

6

From there you get your doxy.me address (example: doxy.me/name) and send an invite to your patient via text or e-mail.



Welcome, Dr. db!

To invite someone to your waiting room, share this link:

https://doxy.me/great

Copy

Invite via



Edit Waiting Room



Account Settings



User Community



Telehealth Shop

Upgrade to Professional or Clinic account, starting at \$29/mo

7

Wait for patient to join and then start the telehealth visit.

Questions? For more information on any of United Rheumatology's programs and services, please contact your Practice Relations Manager, or call 631.656.7199

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QUESTIONS & ANSWERS

Q: What are the benefits of using Telehealth?

Providers offer continuity of care for their patients by ensuring **new patient and established patient evaluations and specialty pharmacy medication refills** are done via video/call therefore reducing potential exposure of in-office staff to patients with the Covid-19 virus. Additionally, providers with infusion capability can utilize Telehealth to screen patients in advance of an in-office infusion visit.

Q: Why use “Doxy.me” for Telehealth services?

There are many telehealth platforms out there and you can choose the one that fits your practice needs. United Rheumatology reviewed several platforms over the last 72 hours and found that “Doxy.me” provides a fast, easy-to-use, and inexpensive solution for Telehealth services for small independent practices. It does not require any software installation and provides chat, audio and video options.

Q: How will providers be reimbursed for Medicare patients that use Telehealth services?

Medicare beneficiaries will be able to receive a specific set of services through telehealth including evaluation and management visits (common office visits), mental health counseling and preventive health screenings. Beginning on March 6, 2020, Medicare—administered by the Centers for Medicare & Medicaid Services (CMS)—will temporarily pay clinicians to provide Telehealth services for eligible beneficiaries. Medicare Part B will pay for Telehealth visits, virtual check-ins and E-visits. More information visit: <https://unitedrheumatology.com/the-latest-developments-about-cms-telemedicine/>

Q: How will providers be reimbursed for Commercial patients?

Unfortunately, there are no coverage standards. Providers need to review all commercial health plan guidelines that apply. Please specifically review member cost share, submission guidelines and overall reimbursement for Telehealth services.

Q: If I have additional questions, what is the best way to contact a representative at United Rheumatology?

Please contact your dedicated Practice Relations Manager (PRM). If you are unsure who your account manager is you can email info@unitedrheumatology.com

